

A Worldwide Network of Quality Accounting Firms

Amsterdam International Conference May 9, 2010

TIAG New Members

- Sáenz Aguilar & Asociados
 San José, Costa Rica
- Grupo Kypton
 Belo Horizonte, Brazil
- Rhodes Contadores Associados S/C
 Brasília, Brazil
- Emerging Markets Group, LLC St. Petersburg, Russia
- Tecplan Soluções Contábeis & Empresarias SS
 Florianópolis, Brazil
- HM & Z Consulting
 Vitória, Brazil

- Secran Assessoria e Consultoria Contábil S/S Fortaleza, Brazil
- Trans-Asia & Co., CPAs Taipei, Taiwan
- Thuy Chung Auditing Co., Ltd. Ho Chi Minh City, Vietnam
- Falcón-Sánchez & Associates, PSC San Juan, Puerto Rico
- Rungrueng Accounting & Lawyer Co., Ltd.
 Bangkok, Thailand
- Narciso Salas Chavez, Sociedad Civil Managua, Nicaragua



TIAG Statistics

Countries:			62	
Total Firms:			108	
Total Offices:			220	
Region	Revenue	e (\$mil)		Firms
Asia Pacific	37	7		16
Europe	11	9		31
Latin America	20)		32
Middle East-Africa	11	I		11
North America	94	1		18
<u>Totals</u>	28	1		108



Combined Status

Estimated Total Revenue: **\$2.5 Billion** Estimated Total Professionals: **9500**

Countries:	93
Total Firms:	256
Total Offices:	532
Region	Firms
Asia Pacific	33
Europe	83
Latin America	52
Middle East-Africa	18
North America	70
<u>Totals</u>	256



Recruiting Lessons

- Active management involvement in TIAG.
- Awareness by firm management of the value offered by TIAG membership.
- Incorporation of TIAG in the strategic plan of a member firm.
- Incorporation of TIAG in the marketing plan of a member.
- Involvement of more than one member of a firm in TIAG, and having multiple "contacts".
- Consistent attendance at international conferences.
- Involvement in Specialty Groups
- Involvement in and attendance at regional meetings, where possible.



The TIAG Advantage

Increasingly, firms that seek TIAG membership are moving from another network. While it is often misleading to draw definitive conclusions from a small sample, certain aspects of TIAG membership seem to be distinguishing.

- Modest cost
- Attention to client and member service
- Limited paperwork, especially paperwork related to networks trying to maintain a ranking in a publication.
- Exclusivity.
- Global, rather than regional, governance.
- Emphasis on relationship building among members



Upcoming Conferences



Toronto October 25-27, 2010



Rio de Janeiro Oct 2010



Zurich May 9-11, 2011



San Francisco May 2012



Regional Meetings

<u>Group</u>	Dates	Location
North America Teleconferences	Jun, Sept, Dec 2009	Teleconference
Property Group	Nov. 13-14, 2009	London
Southeast	Spring 2010	TBD
Asia - Pacific	March 11-13, 2010	Singapore
Brazil	2010	TBD
Mexico	2010	TBD



Marketing Update

Objectives:

- 1. Increase membership value
- 2. Drive new clients to member firms

Progress:

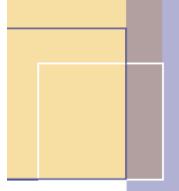
- Prospective clients section on website; PowerPoint on website
- Collected many success stories for use to promote firms and network
- Revised Welcome Package, including a roadmap to maximizing membership
- Specialty Groups becoming more active through collaboration with TAGLaw groups
- Retention plan being drafted



Marketing Update



TIAG WELCOME PACKAGE



Enclosures:

- •TIAG Membership Agreement
- Member Information Form
- TIAG Standards and Charter
- Realizing Membership Benefits
- New Member Checklist
- Website Instructions/Username Postcards
- TAG Academy Information
- TIAG/TAGLaw Membership Directory (on enclosed USB drive)
- TIAG/TAGLaw Brochures
- Invoice for Membership Fee



Realizing Membership Benefits



REALIZING MEMBERSHIP BENEFITS

I'm a member of TIAG[®]. Now what do I do?

There are many ways to take advantage of your membership in TIAG. Following are the ways we recommend you get started.



Website



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Doing Business Guides

Doing Business In The UK 2009

By: Lisa Spearman

Email: lisaspearman@mercerhole.co.uk Tel: +44 (0)20 7353 1597

mercer hole chartered accountants



Doing Business

CONTENTS:

- 1. Introduction Geography and Essentials
- 2. Business Entities:
 - Sole Traders
 - Partnerships
 - Limited Liability Partnerships (LLPs)
 - Companies
- 3. Taxation of Businesses
- 4. Payroll Taxes
- VAT
- 6. Taxation of Individuals
- 7. Capital Taxation
- 8. Stamp Duty Land Tax
- 9. Contact Details



Specialty Groups

Assurance & SEC Specialty Group

Co-chair: Paul Webster, Mercer & Hole, London Co-chair: Kendall Merkley, KMJ | Corbin & Company, Costa Mesa CA, USA

Best Practices

Co-chair: Howard Wilkinson, Mercer & Hole, London Co-chair: J. King Bourland, CF & Co. LLP, Dallas TX, USA

Energy

Co-Chair: Keith May, Richey, May & Co., Englewood CO, USA Co-Chair: Felipe Pestana, Grupo Planus, Rio de Janeiro, Brazil

Forensic Accounting & Litigation Support Specialty Group Co-chair: Nick Fail, DTE Group, Manchester UK

Tax Specialty Group

Co-chair: Kerri O'Connell, Hamill Spence O'Connell, Dublin Co-chair: Lawrence Hamilton, Hughes Pittman & Gupton LLC, Raleigh NC, USA

TAGLaw/TIAG collaborative groups:

- TAG Property Group
- TAG Tax Group



TIAG Developments

Network Best Practices

- Methods of Communication
- Response Time
- Courtesies
- Confidentiality
- Engagement Terms
- Language Skills
- Expertise
- Disputes

- Network Contacts
- Conference Attendance
- Network Cooperation
- Referrals
- Promoting the Network
- Success Stories
- Branch Offices
- Governing Documents



TIAG Developments

TAG Foundation

- A permanent charitable foundation to be used around the world as directed by committee of advisors
- This will be funded by TAG, TAGLaw and TIAG firms, perhaps their members
- Continuing a proud and strong tradition



TAGLaw® New Members

- Cain Lamarre Casgrain Wells, Quebec, Canada
- Carlile Patchen & Murphy LLP, Columbus, Ohio, USA
- Loze, Tamberga & Partners, Riga Latvia
- Simeza Sangwa and Associates Advocates, Lusaka, Zambia
- Kochhar-Alnowaiser, Saudi Arabia
- Popa & asociatii, Moldova
- Erdem & Erdem, Turkey



TAGLaw Status

Countries: Total Firms: Total Offices:		84 148 312
Region	Lawyers	Firms
Asia Pacific	837	17
Europe	1935	52
Latin America	593	20
Middle East-Africa	79	7
North America	4250	52
<u>Totals</u>	7696	148



TAG Academy

TAG Academy 2010 COURSE SCHEDULE

January 20	The Firm of the Future: What's In Store for CPA Firms in 2010 and Beyond Charles Hylan, The Growth Partnership
April 28	International Tax Update Sean M. King, Williams Mullen
May 5	Social Media Policies: Personal Privacy vs. Firm Policy Kristin Gentry, Savvy Social Media Marketing
May 26	The Evolution of Partner Compensation Allan Koltin, PDI Global
June 2	Making the Transition from Worker Bee to Rainmaker Larry Bodine, Larry Bodine Marketing
June 16	How to Keep Your Clients Happy by Getting Ahead of the Game on IFRS: Part 1 David Potts, DMP Training
July 7	Driving Customer Loyalty: How to Maximize Your Relationships with Key Clients and Keep Them Coming Back for More Jeff Pawlow, The Growth Partnership
August 4	Keeping Your Firm and Partners from Making Marketing Blunders Melinda Guillemette, Melinda Motivates
August 18	How to Keep Your Clients Happy by Getting Ahead of the Game on IFRS: Part 2 David Potts, DMP Training
September 1	Great Leaders, Great Teams, Great Results: People Development within Your Firm The Growth Partnership
October 6	Lateral Hires: Determining Who Will Work Out and Who Won't Before It's Too Late John Sterling, Smock Sterling Strategic Management Consultants
October 20	TBD Allan Koltin, PDI Global
November 3	ROI - The Challenge of Measuring the Success of Marketing Larry Bodine, Larry Bodine Marketing
December 15	How to be a Convincing Expert Witness TBD





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